
Life at Weldricks Pharmacy



A message from our Head of HR

As a local, family business, we are keen to welcome new talent into the interesting world of Pharmacy. Whether you are looking for a career as a Pharmacist, Dispensing Technician, Driver, Accountant or Web Developer (to name but a few), we have a variety of roles, both on the front-line, and also in our offices supporting the amazing work of our branches in the local community.

Life at Weldricks is never dull with opportunities at every twist and turn, in a business sector which is constantly changing and moving forward, and you could play a part in those changes in any area of our business.

We work as a team and invest in the training and development of our employees, so, if you join us, you can build your future along with ours, creating a satisfying career for you along the way. Our most important assets are our people and our customers, and we value the contribution they all make on a daily basis.

I could extol the virtues of our organisation and its culture further, however this leaflet is a vehicle to let some of our staff (from junior to long-serving) offer their insights into what a career with Weldricks looks like.



Tracy Thornton FCI^{PD} FCP^{HR}
Head of HR



Head of E-Commerce (and Pharmacist)

I started at Weldricks as a Pharmacist at our branch in Conisbrough and eventually moved on to an Area Managers role, managing 23 of our pharmacies.

In 2016, I took on the Head of E-Commerce role with responsibility for all of our online touch points. Having no formal training in this area, I had to rely on the skills of the team around me. Over the past six years our online business has grown rapidly, and so has the team. We have recruited many talented people into the team over that time, and continue to look for the right people to move our business forward.

We are constantly improving and redefining our website to comply with current standards and to improve the user experience, as well as developing the Marketing Team to grow the brand further still.

We are also always looking for fresh insights and forward-thinking individuals to introduce new insights to the team, and we look forward to welcoming the right people.

Accounts Clerk

Working in the Finance Department at Weldricks Pharmacy is such a varied role and changes every single day, no day is ever the same.

We have a lot of responsibility in our department and every day is like a new adventure. Our Finance Department communicates with all the different departments and pharmacies within Weldricks and we get to report and analyse the majority of data that goes through the company.

We look into cash takings, stock levels, purchases, payroll and sales. In finance we get to build good relations with our customers, suppliers and colleagues, here at Head Office and in branch. Occasionally, some finance members get to go to branch as well, which means that you get to put a face to the person you speak to regularly on the phone.

As a finance department we always do our best to help others where we can, and implement new procedures to make everyone's life easier when it comes to reporting.



Branch Pharmacist

Life as a Weldricks Pharmacist is very rewarding. We are involved in caring for our patients in the community, helping each one personally to get the best health outcomes for them. I get to work in a close-knit team, with many different personalities, making my job incredibly enjoyable.

In my role, I get to provide my patient services such as medicine reviews, blood pressure readings, flu vaccinations and many more. These exciting services run alongside our normal day-to-day jobs, such as helping patients with their medicines or minor health conditions.

I am always given opportunities to learn in Weldricks, many training courses are offered, with support given from my Line Manager. This allows career progression at Weldricks, with many different avenues available. So, if I was interested in becoming a Manager or Leader, or if I was interested in learning how to become a Prescriber, I would have the opportunity to do so.

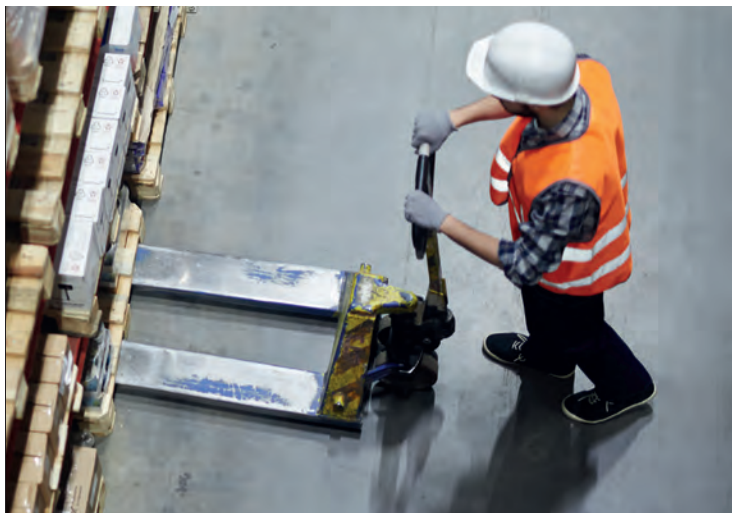
Supervisor

I really enjoy working for Weldricks as a Supervisor. The company cares a lot about its staff, celebrating success and always offers constant support, making my job enjoyable and rewarding. As a Supervisor, with the help of my Manager, I get to support my branch to deliver a variety of services.

We are given regular Supervisor workshops at head office, as well as frequent learning and training to make sure a variety of skills can be learnt. We get to then put these skills into practice, with patients at the forefront.

My job involves teaching new and existing staff new processes and procedures, as well as being a point of support for any questions or queries they may have. Throughout my normal day, I get to take on a variety of tasks, from working in the shop, counselling patients about over the counter medications and minor illnesses, to working in the dispensary, preparing our patients medications.

Our ongoing commitment to employee development ensures that the Weldricks team are able to provide exceptional healthcare advice and service, both to our local and online communities



Head of Buying

Having just finished my A-levels, I was all set for university when I saw a Youth Training Scheme advert for an admin role at Weldricks. I turned up for an interview and was hooked by the family culture.

Since then, the company has matched my commitment with opportunities and training. Learning on the job, I moved into the Buying team, completing a level 6 Diploma in Management as a young manager, then on to a level 7 MBA.

Now I am a member of the Senior Management team, leading the Buying, Warehouse, Maintenance and Patient Delivery teams. Weldricks lead on innovation, and I have managed numerous projects, from installing robotic automation, to designing pharmacy renovations and now reducing our environmental impact as a business.

I have been lucky enough to work with some amazing people, and every day there are new challenges. I am still at Weldricks 25 years later, hoping to develop and inspire others in the same way I was.

Web Developer

I have been a Web Developer at Weldricks for over 10 years. Over that time, we have built a bespoke website from the ground up, from server and database design to user interface and user experience features, whilst catering for the unique challenges supplying medicines remotely.

Website lifetimes are finite and we are constantly looking to develop and improve our next generation site, building upon the lessons learnt from our current one. New integrations, new features, improved accessibility, and improved capacity are all being worked on in partnership with the internal and external users of the systems, alongside my marketing and operations colleagues.

Weldricks have a wide range of specialties that all work together to deliver a highly regarded service to all our users. We have many opportunities to join a team that works collaboratively in continuing this development. Take a look at Weldricks career opportunities... we have so much more to offer than you may think.

Prescription Delivery Driver

I started as a Warehouse Operative mainly picking and packing stock for the branches but quickly moved on to become a Retail Delivery Driver, delivering the much-needed medication out to branches daily, making sure our customers get what they want at the right time.

At Weldricks, it is all about progression and learning new skills. My line manager saw early potential in me, so I was then asked to become a key holder for the warehouse, which holds a huge responsibility due to the amount of stock holding we carry, along with helping me learn new people skills as I progressed through my early management career in distribution. Along the way I was encouraged to participate in various work-related courses to help with my development.

I have now taken on another role as a Prescription Delivery Driver. This role is to ensure patients get their medication on time. My customers consist of elderly, infirm and housebound people who usually can't drive or use public transport. An important part of the job is one-on-one interaction, so taking time out of my daily tasks to interact with customers is a massive part of my current role.

Head of Operations

I started out at Weldricks as a Pharmacy Assistant back in 1993 and I moved to another branch where I took on the Supervisor role.

In 1995, I started a dispensing technician's course. This was done in partnership with Sunderland University. The course was challenging, but a real achievement for me, at which point I carried out a dual role in branch as Supervisor/Dispensing Tech.

I have always had a passion for the retail aspect of pharmacy and love helping customers daily. In 2000, a position came up at our Branch Service Centre to work alongside the Director of Operations, a role I was lucky enough to secure.

I have now been in this role for over 22 years, however, the role and the title that come with it has evolved. I completed a Business Diploma with Cambridge University back in 2007, and more recently an MBA in 2013, and I now hold the position of Head of Operations. I continue to manage the retail aspects of our bricks and mortar pharmacies, including Health & Safety and IT and still enjoy seeing the positive changes that can continually be made in such a fast-moving and challenging environment.



**Weldricks recognise talent,
they push Pharmacists who
are capable and encourage
these Pharmacists to share
knowledge and experience
across the company**

Professional Development Pharmacist

I chose a career in Pharmacy after attending a school careers fair. Up until then I wasn't sure what the role of a Pharmacist involved. Since becoming a Pharmacist, the profession has taken me into multiple roles like relief and management. This has allowed me to help patients in different communities, and lead teams to provide exceptional care.

Now my new and exciting role at Weldricks is Professional Support Pharmacist. I have found a dynamic role that utilises my interests and talents for better patient care, not only on the front line, but centrally through Head Office.

Weldricks is a family-run business, and the culture here has supported and allowed my role to evolve in ways I couldn't imagine.

If you are considering a career in Pharmacy, I would say, go for it. Becoming a Pharmacist will give you endless options, as the training given for the profession is very dynamic, which means you are able to adapt and work in multiple sectors confidently.

Teaching Practitioner

I joined Weldricks as a summer student whilst studying Pharmacy at university. This allowed me to gain an insight into Community Pharmacy, whilst being paid at the same time. I then undertook my pre-registration [Foundation] year with the company, who then supported me whilst studying for the GPhC Registration Assessment.

I have stayed with the company ever since in a variety of roles. These have included being a Relief Pharmacist, Pharmacist Manager, Pharmacist Manager job-share, Teacher Practitioner and Foundation Lead.

The Teacher Practitioner role involves spending two days at the University of Bradford teaching pharmacy students. The Foundation Lead role involves recruiting and supporting pharmacy students and trainee pharmacists who join our company.

I still practice as a Community Pharmacist at least one day a week, and I love my job.

To find out more about careers
with Weldricks Pharmacy, please visit:

www.weldricks.co.uk/jobs

or scan the QR code (right)



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